

Yolk Charter for Exclusivity

Let us take the stress out of your recruitment with our exclusivity agreement which assures premium quality service and high candidate retention as well as offering a range of features and benefits that go well beyond your recruitment expectations.



100% fill rate guaranteed

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We're experts in our field, our specialist consultants have unparalleled knowledge in their sector and we only take on assignments that we are confident we can fill. If we accept the challenge, we will complete it.



2

Extended 12 week free replacement guarantee

Leave your recruitment exclusively with us with the assurance of a replacement if you're not completely satisfied with your candidate within the first 12 weeks of employment, extended from our standard 8 week replacement guarantee.

Comprehensive Candidate Screening

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We'll meet or Skype all candidates using our state of the art interview suites and video conference facilities to ensure we capture all the important information you require whilst assessing body language and personality. This thorough screening process will ensure only the best CV's land on your desk.



4

Access to our RPO Team

Exclusive clients gain access to our outsourcing team as well as a specialist consultant, giving you a minimum of four team members working to find your perfect candidate instead of one.



3

Courtesy Reference Service

We'll go beyond traditional recruitment and save you the trouble of obtaining reference details for your candidates by doing it for you.

30 Day Payment Terms

As an exclusive client you'll benefit from our extended 30 day payment terms rather than our standard 14 days.

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Access to Premium Testing

Our exclusivity package includes access to all of our testing suites at offer stage, including Thomas International Psychometric Testing and IBM Prove It Testing to examine a range of expertise and personality traits.

In it for the long term? So are we.

We want to build strong and lasting relationships with our clients.

Ask about our 12 month exclusivity discount.

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Free Interview Space

As an exclusive client you can take advantage of free use of our brand new state of the art meeting space for discreet and professional interviews and assessment centres.

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Complimentary Post Placement Care

We'll follow up on all our placements with Post Placement Care meetings to reduce attrition and support your new employee on-boarding strategy.

Yolk Charter for Exclusivity FAQ's



★ Are there any upfront costs?

No. The only time you'll be invoiced is on your new candidate's first day.

★ What are the benefits of exclusive recruitment?

Exclusivity with Yolk cuts out multiple phone calls, emails and meetings with various recruiters. Instead you can build a solid relationship with a dedicated account manager who has the time to understand your needs and manage expectations and timelines. As your exclusive recruiter we'll take time to understand you as a company and protect your brand by delivering one clear message to the marketplace, ensuring consistency of candidate experience and representing you in a truly professional manner.

★ How does Yolk's exclusivity offering differ from contingency recruitment?

We offer a range of benefits that go beyond traditional recruitment such as testing, thorough screening and 12 week free replacements. We use our unique resources to tap into never before seen talent pools and hard to reach candidates. We'll create bespoke content to attract the right talent such as videos showcasing your company, personalised screening documents and candidate experience questions.

★ Why is it beneficial to agree to 8 weeks exclusivity?

Our best client relationships are those whereby we are given an opportunity in a clear timeframe in which to do our job effectively and deliver the best possible service to you. The focus is taken off trying to get CVs fast to instead finding the best quality candidates. This allows our specialists to take time to use a variety of resources in their search for your perfect candidate.

★ What happens if you can't fill the role?

As your exclusive recruiter we own the challenge you have given us and the pressure to deliver is solely in our hands, which is something we thrive on. We offer a 100% fill rate guarantee, which means we'll keep searching until we find 'The One'.

★ What if a candidate doesn't work out?

We hope that between our rigorous screening and your in depth interview process we would always get the candidate selection right. However, our product is people so we're realistic enough to know this might not be the case every time. If a candidate doesn't work out in the first 12 weeks of employment, then we will replace them free of charge.

★ Do I have to give you all my business exclusively?

We can work on a variety of exclusivity options; whether it's on an individual vacancy, departmental or business wide basis, we can agree a package that suits your recruitment needs.

★ Will we be limiting our candidate pool by only using one agency?

No. Yolk Recruitment have a database of over 27,000 candidates, both passive and active. We have access to the UK's number one job boards as well as a variety of unique resources. We have a huge network and utilise our social media following and competitive referral scheme to attract candidates. We can also partner with your existing agencies and manage relationships on your behalf.

★ Our temporary recruitment is often urgent - can you work to a shorter lead time for temps?

We appreciate the time constraints of temporary recruitment so we work to a much shorter lead time of 48 hours for all temporary roles. We have a bank of available candidates which we refresh daily but should we be unable to provide the candidates you require within 48 hours then we will utilise our second tier agencies.

If you have more questions get in touch to discuss our Charter for Exclusivity:
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